

FRAUD ALERT: Preliminary Tips

In the current times, with technological advances, we must be aware of how to carry out procedures online and be very conscious of all the possible issues we may encounter.

With the growth of online processes, cybercriminals have increased, and at MRFINAN, we deal daily with this type of fraud.

NEVER SHOULD WE:

- Use platforms or services that are not verified.
- Rely solely on the information provided by the lender and/or financial intermediary. Always research and compare before applying for any product online.
- Send personal documentation. Professional lenders and other entities established in accordance with the law will never ask for personal data in this way. This is especially important when it comes to our banking information.

OUR SERVICE:

At MRFINAN, we want to alert all users not to carry out processes external to our platform.

Our financial service is exclusively limited to those users who have registered and completed the online application process on our platform. We do not work with personal access, codes, or any other method.

The information that will be requested through our online form includes: Type of credit, loan amount, employment status, current debts, name, surname, email, and phone number.

Only an expert advisor will contact you to verify that the data completed online is correct. At MRFINAN, no advisor will contact you to request additional information beyond what was provided online.

Our email only responds to: info@mrfinan.com or oficina.dpd.us@mrfinan.com. Any email that does not match the ones mentioned above does NOT belong to MRFINAN.

- *It may happen that scammers impersonate people who actually work at MRFINAN. Do not trust a simple search on the Internet or LinkedIn. These scammers use fake email addresses, phone numbers, and false business communications.*

CONTACT METHODS:

We will now indicate the modus operandi of scams or frauds over the Internet. Under no circumstances should we provide this type of personal or banking information:

Email: Scammers send emails or text messages under the name of MRFINAN, requesting very personal information such as passwords, credit card numbers, PINs to access your account.

Technical Support: They may impersonate personnel working within MRFINAN, requesting personal information to fix any issues with your financial product.

Phone Calls and/or WhatsApp: They contact you, pretending to be employees of MRFINAN, and request more private information about your credit. They will know all the information: amounts, where you work, how much you earn, etc. That's why they seem so credible.

How do they carry out a scam?

You may be contacted, via mobile or phone, by a false person, entity, or organization, pretending to be "employees or executives of MRFINAN" - we clarify that MRFINAN does not offer any service through this methodology - to request your personal banking information.

These false advisors will know everything about you: how much you earn, where you live, the type of job, the type of financial product you want to hire. And they will offer you an excellent financial product, with the best terms and conditions, much lower than the rest of the competition. Thus, they will have captured your interest.

So that you can acquire this excellent service, they will ask you to send personal documents by email or even by WhatsApp, with a simple photo possibly being sufficient. On the other hand, they may assure you that they will take care of other financial burdens you may have.

Finally, they will ask you to pay a certain amount of money in advance to activate the account and be able to use your credit as soon as possible.

Cooperation:

MRFINAN recommends that those affected by acts of this nature inform our organization through the email info@mrfinan.com.

In addition, victims of this type of fraud can also file a complaint with local law enforcement authorities to take the necessary measures in this regard.